



**CQO:**  
The Health Care  
Supply Chain

## Percentage of Invoice Lines Received with a Global Location Number (GLN)



### Purpose:

Measure the percentage of invoice transactions received from suppliers via an enterprise resource planning (ERP) system or e-commerce solution provider that contain a GLN.

### Value:

Enables the measurement of performance against preset GLN adoption goals.

### Equation:

$$\frac{\text{Number of invoice lines received via an ERP/e-com. provider (or OCR'd) with a GLN}}{\text{Total number of invoice lines received via an ERP/e-com. provider (or OCR'd)}} = \text{Percentage of Invoice Lines Received with a Global Location Number (GLN)}$$

*Note: it is favorable to have a higher value for this Key. The higher the value the better.*

### Example:

- A hospital's invoice lines received via an ERP system or e-commerce solution provider with a GLN is 6,000.
- The hospital's total invoice lines received via an ERP or e-commerce solution provider is 10,000.

$$6,000 \div 10,000 = \mathbf{60\% \text{ Percentage of Invoice Lines Received with a Global Location Number (GLN)}}$$



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**Input Descriptions and Sources:**

Input Name	Includes	Excludes
Total number of invoice lines received via an ERP/e-com. provider (or OCR'd)	The total number of invoice lines received via the ERP system or e-commerce solution provider, or, received manually but scanned in using Optical Character Recognition (OCR) technology and processed electronically.	Invoice lines processed outside of the ERP system or e-commerce portal or received from suppliers manually, unless an organization utilizes OCR technology.
Number of invoice lines received via an ERP/e-com. provider (or OCR'd) with a GLN	Number of invoice lines received electronically from all suppliers that reference or use a GLN to identify the hospital or health system.	

**Points of Clarification:**

- The metric can be utilized to understand trends and performance over time to determine if the hospital or health system’s objectives to increase the use of GLNs are being realized.
- The adoption of data standards provides a method to codify in valid, meaningful, comprehensive and actionable ways, information captured in the course of doing business with all stakeholders within the health care supply chain.
- The GLN is a field-wide, standardized location identifier that replaces custom account and location numbers. The GLN provides the opportunity for increased visibility into on-hand inventory levels (e.g. bulk, each) by location, potentially increasing efficiency in pulling expired and recalled products.
- One root cause of pricing inaccuracy and short paid rebates in multi-hospital systems is location inaccuracy. The elimination of customized location identifiers can enhance the accuracy of item price and rebate administration.